

Winmostar Inc. Privacy Policy

Effective Date: Sep 1st, 2025

Winmostar Inc. (“**Winmostar**,” “**we**,” or “**us**”) recognizes that privacy and security are important to our users, customers, and website visitors. This Privacy Policy describes how Winmostar collects, uses, shares, and safeguards your personal information.

By using our websites, software, or services, you agree to the terms of this Privacy Policy. Winmostar reserves the right to update or modify this Privacy Policy at any time by posting the revised version on our website.

1. Information We Collect

We may collect the following categories of information:

- **Information you provide voluntarily:** name, title, institution, address, email, phone number, login credentials, and any other details you provide when you:
 - Request a sales quote or trial license for Winmostar software.
 - Register for an event (e.g., symposiums, webinars, training).
 - Create a user account on our website.
 - Contact us via email or web forms.
- **Applicant information:** If you apply for a job with us, we may collect resume/CV data, education history, work eligibility, and other details necessary to process your application.
- **Automatically collected information:** When you visit our website, we automatically collect technical information such as IP address, domain name, browser type and version, operating system, referring website, access time, and usage statistics.
- **Cookies and similar technologies:** Our website uses cookies and web beacons to manage sessions, verify login credentials, and improve site functionality.

2. How We Use Your Information

We process personal information for purposes including:

- To manage your account, process registrations, orders, and billing.
 - To respond to inquiries and support requests.
 - To improve and develop our software, products, and services.
 - To inform you of product updates, offers, and services (you may opt out at any time).
 - For legitimate business purposes such as analytics, internal reporting, and compliance.
 - For recruitment, to evaluate job applications.
 - To comply with applicable legal requirements and regulatory obligations.
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3. Sharing of Information

We may share your personal information as follows:

- **Event participation:** If you register for a Winmostar event, your contact details may be included on an attendee list shared with event sponsors and other attendees.
 - **Business transfers:** In case of a merger, acquisition, or sale of assets, personal data may be transferred as part of business assets.
 - **Legal and compliance purposes:** To comply with law, enforce our agreements, respond to government requests, or protect the safety and rights of Winmostar, its users, or others.
 - **Service providers:** With trusted third parties who provide hosting, analytics, payment processing, or related business support.
 - **Aggregated information:** We may share non-personal, aggregated statistics for research or business purposes.
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4. International Data Transfers

As a U.S.-based company, we may transfer and store your personal information in the United States or other countries that may not have the same data protection standards as your country. When required by law (e.g., GDPR), we implement safeguards for international data transfers.

5. Data Retention

We retain personal information as long as necessary to fulfill the purposes described in this Privacy Policy, unless a longer retention period is required by law. Applicant information may be kept for consideration for future positions unless you request deletion.

6. Your Choices and Rights

- **Marketing communications:** You can opt out of promotional emails by following the unsubscribe link in our messages or by contacting us at legal@winmostar.com.
 - **Access and correction:** You may request access to, correction of, or deletion of your personal information by contacting us.
 - **Legal rights:** Depending on your location (e.g., California, EU/EEA), you may have additional rights regarding your data under laws such as CCPA or GDPR.
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7. Security

We use reasonable administrative, technical, and physical safeguards to protect personal information. While we strive to protect your information, no system can be guaranteed as 100% secure, and you provide information at your own risk.

8. Third-Party Websites

Our website may contain links to third-party sites. Winmostar is not responsible for the privacy practices or content of those third-party sites. We encourage you to review their policies before providing personal information.

9. Children's Privacy

Our website, software, and services are not directed to children under 16. We do not knowingly collect personal information from children under 16.

10. Contact Us

If you have questions, requests, or complaints about this Privacy Policy, please contact us:

Winmostar Inc.

4012 156TH AVE SE BELLEVUE WA 98006

Email: legal@winmostar.com

Winmostar Inc. Privacy Policy for residents and companies in California

Effective Date: Sep 1st, 2025

Winmostar Inc. (“**Winmostar**,” “**we**,” or “**us**”) recognizes the importance of privacy and transparency. This Privacy Policy explains how we collect, use, disclose, and safeguard your information. It also explains the rights of California residents under the **California Consumer Privacy Act of 2018 (CCPA)** and its amendments.

By using our websites, software, or services, you agree to the practices described here.

1. Information We Collect

We collect the following categories of personal information:

- **Identifiers:** name, email address, phone number, login credentials, IP address.
- **Commercial information:** records of products or services purchased, obtained, or considered.
- **Internet/technical information:** browsing activity, IP address, browser type, operating system, referring website, cookie data.
- **Professional or educational information:** institution, role/title, or information provided in job applications.
- **Other information you provide:** when requesting a demo, support, or registering for events.

We do **not** collect “sensitive personal information” unless legally required (e.g., for employment applicants).

2. Sources of Information

We collect information from:

- You directly (when you fill out forms, request quotes, create accounts, register for events, or apply for jobs).
- Automatically from your interactions with our website and software (cookies, analytics).
- Third parties that provide event registration, payment, or support services.

3. Use of Information

We use your personal information to:

- Provide, support, and improve our software and services.
- Process registrations, orders, and payments.
- Communicate with you about updates, offers, and events.
- Conduct internal analytics and business operations.
- Comply with legal obligations.

4. Disclosure of Information

We may disclose your personal information for business purposes to:

- Service providers (e.g., hosting, analytics, payment processors).
- Event sponsors (if you register for a sponsored event).
- Affiliates within the Winmostar corporate group.
- In connection with mergers, acquisitions, or business transfers.
- As required by law or to protect our rights.

We do **not sell** your personal information for monetary consideration. However, under CCPA definitions, some sharing for advertising/analytics could be considered a “sale” or “sharing.” You may opt out of such sharing (see Section 7).

5. Retention of Information

We retain personal information only as long as necessary for the purposes described in this policy, unless a longer period is required by law.

6. Your Rights Under CCPA

If you are a California resident, you have the following rights:

- **Right to Know:** You can request details about the categories and specific pieces of personal information we have collected about you, the sources, and purposes of collection.
 - **Right to Delete:** You can request deletion of your personal information, subject to certain exceptions (e.g., to comply with law, complete transactions).
 - **Right to Correct:** You can request correction of inaccurate personal information.
 - **Right to Opt-Out of Sale/Sharing:** You can opt out of any “sale” or “sharing” of your personal information (as defined under CCPA).
 - **Right to Non-Discrimination:** We will not discriminate against you for exercising your privacy rights.
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7. How to Exercise Your Rights

To submit a request, you may:

- Email us at: legal@winmostar.com
- Write to us at: **Winmostar Inc., 4012 156TH AVE SE BELLEVUE WA 98006**

Please provide sufficient information for us to verify your identity and process your request. You may also designate an authorized agent to make a request on your behalf.

To opt out of “sale” or “sharing” of data (for advertising/analytics purposes), you may email us at legal@winmostar.com with the subject line: “Do Not Sell or Share My Personal Information.”

8. Cookies and Tracking Technologies

Our website uses cookies for session management, analytics, and functionality. You may adjust your browser settings to reject cookies, though some site features may not function properly without them.

9. Security

We use reasonable administrative, technical, and physical measures to protect personal information. No system is 100% secure, so we cannot guarantee absolute security.

10. Children's Privacy

Our services are not directed to children under 16, and we do not knowingly collect information from them.

11. Third-Party Websites

Our website may contain links to third-party sites. This Privacy Policy does not apply to those sites. We are not responsible for their privacy practices.

12. Contact Us

If you have questions, concerns, or requests under this Privacy Policy or the CCPA, please contact us:

Winmostar Inc.

4012 156TH AVE SE BELLEVUE WA 98006

Email: legal@winmostar.com

Winmostar Inc. Privacy Policy for citizens of the European Union / European Economic Area (EEA)

Effective Date: Sep 1st 2025

Applies To: Citizens of the European Union / European Economic Area (EEA)

1. Introduction

We at **Winmostar Inc.** (“Winmostar,” “we,” or “us”) greatly value your privacy. Protecting your personal data and ensuring transparency is a top priority. This Privacy Policy explains how we collect, process, and safeguard your personal data in accordance with the **General Data Protection Regulation (GDPR)** and applicable national laws.

Our websites and services can generally be used without providing personal data. However, if you wish to access certain features (e.g., registering for an account, downloading software, applying for jobs), the processing of personal data may be necessary.

2. Definitions

This Privacy Policy uses terms defined in Article 4 GDPR. For clarity, we explain the most important terms here:

- **Personal Data:** Any information relating to an identified or identifiable natural person.
- **Data Subject:** The individual whose personal data is processed.
- **Processing:** Any operation on personal data, such as collection, storage, use, or disclosure.
- **Restriction of Processing:** Marking stored personal data to limit future processing.
- **Profiling:** Automated processing of personal data to evaluate or predict aspects of a person’s behavior or characteristics.
- **Pseudonymisation:** Processing personal data so that it cannot be attributed to a specific person without additional information.
- **Controller:** The entity that determines the purposes and means of processing (Winmostar Inc.).

- **Processor:** A service provider processing personal data on behalf of the controller.
 - **Recipient:** A natural or legal person or authority to which personal data is disclosed.
 - **Third Party:** Any entity other than the data subject, controller, or authorized processors.
 - **Consent:** A freely given, specific, informed, and unambiguous indication of a data subject's wishes.
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3. Controller Contact Information

Winmostar Inc.

4012 156TH AVE SE BELLEVUE WA 98006 United States

Email: legal@winmostar.com

Website: <https://winmostar.com/en/>

For EU citizens, if required, we may designate a **representative in the EU** under **Article 27 GDPR**.

4. Data Protection Officer

If appointed, the Data Protection Officer (DPO) can be reached at:

Email: legal@winmostar.com

5. Categories of Data We Collect

We may collect the following categories of personal data:

1. **Identifiers:** name, email address, phone number, title, institution.
2. **Account Information:** login credentials, password, license details.
3. **Transaction Information:** billing address, payment data (processed via third-party providers).
4. **Technical Data:** IP address, browser type, operating system, access times, referring site.
5. **Communications:** correspondence via email, support tickets, event registrations.
6. **Applicant Data** (for employment): CV/resume, education, work history, references.

6. Purpose and Legal Basis of Processing

We process personal data for the following purposes, based on lawful grounds under Article 6 GDPR:

- **Providing software and services** (Contract – Art. 6(1)(b)).
- **Customer support and license management** (Contract/Legitimate Interest).
- **Marketing communications** (Consent – Art. 6(1)(a)).
- **Website analytics and improvement** (Legitimate Interest – Art. 6(1)(f)).
- **Compliance with legal obligations** (Art. 6(1)(c)).
- **Fraud prevention and security** (Legitimate Interest).

7. Cookies and Tracking

Our websites use cookies and tracking technologies to:

- Maintain secure logins.
- Improve site performance and user experience.
- Collect analytics (e.g., through Google Analytics).

You may disable cookies via browser settings, but some features may not function correctly.

8. Third-Party Services

We may share or process personal data using trusted third parties, including:

- **Payment Processors** (e.g., PayPal, Stripe) – to process payments.
- **Marketing & CRM Platforms** (e.g., HubSpot, Mailchimp).
- **Analytics Providers** (e.g., Google Analytics, Matomo).
- **Cloud Hosting & IT Providers** (e.g., AWS, Azure).
- **Professional Advisors** (e.g., legal, tax, accounting consultants).

These providers act as **Processors** under GDPR and are bound by contractual data protection obligations.

9. International Data Transfers

Since Winmostar Inc. is based in the U.S., personal data may be transferred outside the EEA. To ensure adequate protection, we rely on:

- **Standard Contractual Clauses (SCCs).**
 - Other legally approved safeguards.
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10. Retention Period

We retain personal data only as long as necessary to fulfill the purposes stated, or as required by applicable law (e.g., tax and accounting obligations). Once the purpose expires, we securely delete or anonymize the data.

11. Rights of Data Subjects

Under GDPR, you have the following rights:

- **Right of Access** – obtain confirmation and a copy of your personal data.
- **Right of Rectification** – correct inaccurate or incomplete data.
- **Right to Erasure (“Right to be Forgotten”)** – request deletion of personal data.
- **Right to Restriction of Processing** – request limited processing.
- **Right to Data Portability** – receive data in a structured, machine-readable format.
- **Right to Object** – object to processing based on legitimate interests or direct marketing.
- **Right to Withdraw Consent** – withdraw consent at any time.

To exercise these rights, please contact: legal@winmostar.com

12. Automated Decision-Making

We do **not** engage in automated decision-making or profiling with legal or significant effects.

13. Data Security

We apply technical and organizational measures (encryption, access controls, monitoring) to protect personal data. However, no system can guarantee 100% security.

14. Complaints

If you believe we have violated GDPR, you may file a complaint with your local supervisory authority in the EU.

15. Updates to This Policy

We may update this Privacy Policy periodically. Changes will be posted on our website with the revised effective date.

16. Contact Information

For any questions or requests related to data protection, please contact:

Winmostar Inc.

4012 156th Avenue SE Bellevue, WA 98006 USA

Email: legal@winmostar.com